

LOVE VINTAGE GUITARS

LAYAWAY POLICY & CUSTOMER AGREEMENT

Love Vintage Guitars is pleased to offer a layaway program for purchase of items over \$100.

The following terms and conditions apply to all layaway customers and must be agreed to, in writing, before any item is pulled from inventory for layaway purposes:

- All layaway plans are interest free and will be granted for a period of no longer than ninety (90) days.
- **Total Purchase Price** is defined as the purchase price of the retail item plus Michigan Sales Tax. 25% of **Total Purchase Price** is due at time of layaway.
- **Customer** agrees to make scheduled payments to **Love Vintage Guitars** according to attached payment schedule.
- **Customer** must provide contact information to **Love Vintage Guitars** including address, phone number, and email address if available.
- If **Customer** misses a payment, **Love Vintage Guitars** will contact customer expecting the missed payment will be made by the following week in addition to the following week's payment.
- If **Customer** misses two (2) consecutive payments, **Love Vintage Guitars** will notify customer, in writing, that the layaway plan is being cancelled and place the item back into store inventory. **Customer** will be entitled to received a refund of all layaway payments minus a restocking fee = 25% of the **Total Purchase Price**.
- If **Customer** decides to cancel this layaway plan, **Customer** will be entitled to received a refund of all layaway payments minus a restocking fee = 25% of the **Total Purchase Price**.
- If the layaway item is lost, damaged or stolen before the layaway item is completely purchased, **Love Vintage Guitars** will refund 100% of all payments made by **Customer** according to most current payment schedule receipt.
- Large layaway purchases will remain on the sales floor and be marked as "Sold."
- Any exceptions to this policy must be agreed to, in writing, by both the **Customer** and **Love Vintage Guitars**, and included as an addendum to this agreement.

Customer Name

Date

Address

Phone Number

City, State, Zip Code

Email Address

Love Vintage Guitars

Date